

HHP 630 - VA: Administration in Health Care

Spring 2022

Fort Hays State University

College of Health and
Behavioral Sciences

Department of Health and
Human Performance

ABOUT THE COURSE

This course is intended for those interested in a systematic understanding of organized principles, practices, and insights pertinent to the management of health services organizations. There are no hard due dates, and you can work at your own pace.

Course Information —

Credit hours: 3

Semester & Year: Spring 2022

Course Prerequisites: N/A

Location of class: Online, Blackboard

Class time: Asynchronous online, review course schedule for set meeting times

Swarm Learning Facebook Group

An optional program that you should utilize is the Swarm Learning Facebook Group. This was initially an idea from a previous student. The group includes previous and current students, experts, and educators. This is a great way to interact with others who have been through this type of teaching methodology. Request to join here

<https://www.facebook.com/groups/387029035184032/>

[Resources and University Policies](#) (click link)

Instructor Information —

Name: Dr. Jamie Schwandt

Office Hours: Remote

Email: jrschwandt@fhsu.edu

Contact: Available by email with a 24-hour response time.

TEXTBOOK & COURSE MATERIALS

Required textbooks:

-*Swarm Learning: Teaching Students How to Think, Not What to Think* by Jamie Schwandt (ISBN: 9781792406331)

-*Management Principles for Health Professionals Eighth Edition* by John Liebler and Charles McConnell (ISBN: 9781284183504)

-*What the Eye's Don't See* by Mona Hanna-Attisha (ISBN: 9780399590856)

**Dreamland: The True Tale of America's Opiate Epidemic* by Sam Quinones (ISBN: 9781620402528)

This textbook was not added to the bookstore. You can purchase it for \$4.50 from [AbeBooks](#)

Required Programs:

-Swarm Learning App <https://4277732.igen.app/>

-Plectica: Visual Mapping Software <https://www.plectica.com>

Additional course materials will be posted in Blackboard.

Computer Requirements: Please refer to the [TigerTech webpage](#) to check the requirements. If you have any technical issues, contact FHSU TigerTech 785-628-3478, notify to the instructor.

ASSIGNMENT SUBMISSION

-Assignments will be posted via the Swarm Learning App (click graphic below)

-Assignments will be turned in via Blackboard (10 extra credit points if also turned in via the Swarm Learning Facebook Group).

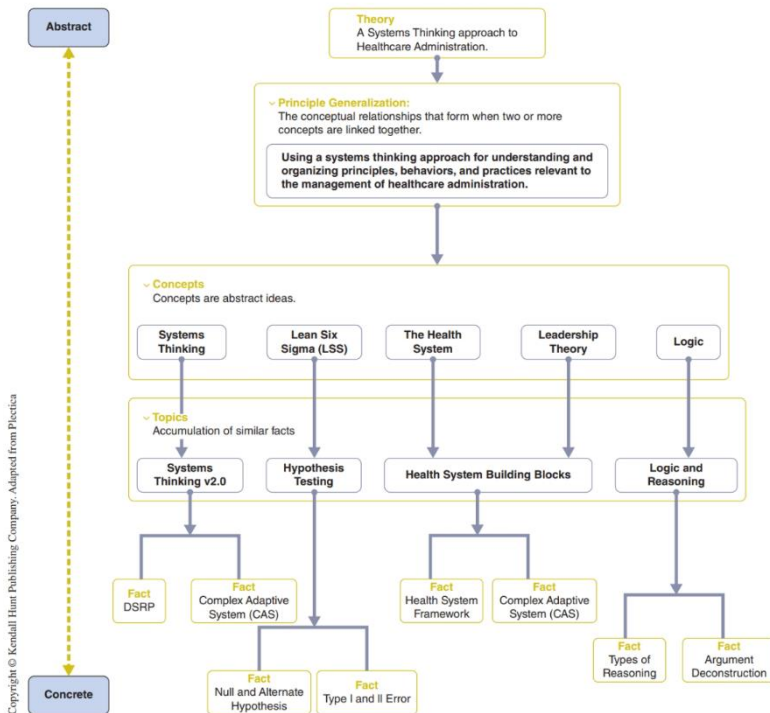


MODULES

This schedule is tentative and might change during the semester depending on how the course evolves. The content is subject to change depending on students' interest and progress. Students will be notified of the changes through announcements either in the class or at the Blackboard course site. If time is mentioned in the course, it refers to the Central Time Zone.

Assignments	Points	Letter Grade
10 Lectures	50 points each 500 points total	A = 900/1000 points B = 800/1000 points C = 700/1000 points
4 Check on Learning	100 points each 400 points total	D = 600/1000 points U = 599 or below 1000 points total
1 Blog or Essay	100 points *150 extra credit points if you write a good blog	
Extra Credit	150 points for a blog 10 extra credit points for posting your assignment in the Facebook Group	

COURSE OBJECTIVES



Theory: A systems thinking approach to Healthcare Administration.

Principle Generalization: Using a system thinking approach for understanding and organizing principles, behaviors, and practices relevant to the management of healthcare administration.

Concepts: Systems Thinking, Design Methodology, Complexity and Ambiguity, Lean Six Sigma (LSS), The Health System, Leadership Theory, Health Insurance Portability and Accountability Act (HIPAA), and Logic.

Topics: Systems Thinking v2.0, Systems Behavior, Self-Organizing, Feedback, Problem-Solving, Complexity Theory, Health System Building Blocks, Leadership versus Management in Healthcare, Leadership Roles, Directed Autonomy, Healthcare Partnerships, Personal Health Information (PHI), and Reasoning Ability.

Facts: Distinctions-Systems-Relationships-Perspectives (DSRP), Steps to Apply Systems Thinking, Future of Systems Thinking, Cynefin Framework, Observe-Orient-Decide-Act (OODA) Loop, Need for Cognitive Closure (NFCC), Employee Survey's, Define-Measure-Analyze-Improve-Control (DMAIC) Problem-Solving, Customer Demand, High-Performance Work Practices, Health Workforce, Health Information, Health System Framework, Health System Challenges, Systemic Views of U.S. Healthcare, Open Systems Theory, Systems Perspective, Complex Adaptive System (CAS), Definition of Leadership, Definition of Management, Goal Setting, Objectives, Strategic Problem-Solving, Root-Cause Analysis, Program Task Force, Myths about Motivation, Empowerment, Implementing Performance Monitors, Personal Health Record (PHR), Strategic Alignment and Clinical Leadership Support, and Argument Deconstruction.

FIGURE 4 Structure of knowledge for healthcare administration in SL.